



Partnership Is Our Middle Name.

eMPF[®] Website Summary

The eMPF Website (“eMPF”) is a secure transaction portal available to authorized users of member institutions participating in the MPF Program. Participating Financial Institution (PFI) authorized users are able to use the website to securely conduct mortgage loan sales activities such as: viewing and downloading prices; executing new and modifying existing delivery commitments; submitting loan data through a batch file submission or interactive data entry for credit enhancement analysis, pricing or loan funding; viewing various activity reports and transaction confirmation notifications; uploading documentation to fulfill product requirements; linking to related websites and MPF Program communication materials and more. This document provides information on browser support and security as well as contact information to receive support. Full content of this document is listed below.

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System Requirements

Internet Browser Support

For the best site experience, we recommend using an internet browser that supports eMPF on a monitor with a minimum screen resolution width of 1280 pixels at 100% zoom. Effective December 1, 2018, eMPF will only be supported by Internet Explorer 11 and above, Google Chrome 30 and above, and Mozilla Firefox 27 and above. eMPF will also work with the latest releases of the following browsers but has not been optimized or tested for compatibility:

- Microsoft Edge
- Safari
- Opera

For mobile, eMPF is compatible with the latest major releases of the following browsers:

- Safari
- Chrome
- Android

For best results, we recommend a mobile device that supports at least a 1024 x 768 screen resolution.

Data Security

The eMPF Website follows the standard TLS Certificate protocol for establishing an encrypted link between the Application Web Server and the Client's browser. TLS Certificate protocol also offers login credentials and data to be transmitted securely in an encrypted manner. In addition to the standard Active Directory based secured Login Form Authentication, eMPF Web site also offers Multi-Factor Authentication features to safeguard User's Identity and provide trusted access to the eMPF Website. The eMPF website is hosted in a secured environment behind a dedicated firewall with Intrusion Detection System (IDS) and Geo-IP blocking enabled.



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Tutorials

Video tutorials are available in eMPF and offer a simple way to learn more about the most common transactions in eMPF. The following tutorials are available:

- New Delivery Commitment – Traditional
- New Delivery Commitment – Xtra
- Viewing Delivery Commitments
- Delivery Commitments Extensions
- Delivery Commitments Reductions
- Loan Presentment
- Loan Funding
- Batch Submission – Traditional
- Batch Submission – Xtra

MPF Additional Info File Resources

The “Submit Batch” functionality on eMPF allows users to deliver loans under the MPF Program through the submission of the Fannie Mae ULDD 3.0 XML file.

For all products other than MPF Xtra Servicing Retained, the batch delivery process requires the concurrent submission of the ULDD XML file along with an MPF Additional Info File (.csv). Resources such as the layout for the MPF Additional Info File can be found on the [MPF Program Website](#) under the “MPF Additional Info File Resources” section.



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eMPF Website Support

The MPF Service Center is committed to serving your support needs by e-mail, phone, mail, or fax. Support assistance is available Monday through Friday, 8:30 am to 4:30 pm CT (excluding MPF Bank holidays).

Telephone

877-FHLB-MPF or (877) 345-2673

E-mail

MPF-Help@fhlbc.com

Fax

877-FAX-4-MPF or (877) 329-4673

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