

# MPF<sup>®</sup> Program Excellence *in Motion*

## MPF Program Enhancements – *Your Ideas Put Into Action!*

- ✓ **COVID-19 Related Servicing Guidance for MPF Traditional (Conventional) Loans**  
**Effective Date:** September 14, 2020  
[MPF Announcement 2020-60](#)
- ✓ **Updates to the MPF Property Loss Events and Insurance Loss Settlements**  
**Effective Date:** August 17, 2020  
[MPF Announcement 2020-52](#)
- ✓ **MPF Service Center Introduces New Customer Service Management System**  
**Effective Date:** July 15, 2020  
[MPF Marketing Bulletin 2020-12](#)
- ✓ **MPF Program – COVID-19 Communications**  
**Effective Date:** May 26, 2020  
[MPF Marketing Bulletin 2020-10](#)
- ✓ **Elimination of the Additional Information File for MPF Traditional, Servicing Retained Products**  
**Effective Date:** March 9, 2020  
[MPF Announcement 2020-06](#)
- ✓ **Extended Hours for Delivery Commitment Extensions**  
**Effective Date:** March 2, 2020  
[MPF Marketing Bulletin 2020-03](#)
- ✓ **Credit Enhancement Estimator Update**  
**Effective Date:** March 9, 2020  
[MPF Marketing Bulletin 2020-02](#)
- ✓ **PFIs/Servicers should now contact the MPF Service Center regarding all general servicing matters**  
**Effective Date:** March 2, 2020  
[MPF Marketing Bulletin 2020-01](#)
- ✓ **Streamlined Documentation Requirements for the Annual Eligibility Certification for 2020**  
**Effective Date:** January 1, 2020  
[MPF Announcement 2019-67](#)

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- ✓ **Saving Partial Loan Presentments on eMPF<sup>®</sup>**  
**Effective Date:** October 7, 2019  
[MPF Announcement 2019-51](#)
- ✓ **The Credit Enhancement (CE) Estimator Tool on eMPF is now Interactive (no csv file upload required)**  
**Effective Date:** October 7, 2019  
[MPF Announcement 2019-51](#)
- ✓ **Downloadable Investor Reporting reminders onto your Desktop Calendars**  
**Effective Date:** August 26, 2019  
[MPF Marketing Bulletin 2019-4](#)
- ✓ **MPF QC now uses Lexis Nexis during Reviews, reducing the number of exceptions to the Members**  
**Effective:** August 2019
- ✓ **On-Screen edits for batch deliveries for MPF Traditional Products**  
**Effective Date:** June 10, 2019  
[MPF Announcement 2019-29](#)
- ✓ **Appraisal Waivers (DU) are now eligible for use with MPF Traditional Loans**  
**Effective Date:** May 1, 2019 (Contact your HLB for availability)  
[MPF Announcement 2019-26](#)
- ✓ **Immediate disabling of system access for employees no longer working at your institution**  
**Effective:** May 2019
- ✓ **MPF Announcements now contain links taking you directly to the PDF and to the MPF Guides**  
**Effective:** May 2019